

## EMERGENCY NUMBERS

police  
**110**

fire brigade  
**112**

Emergency call  
**112**

medical on-call service  
**116 117**

Poison centre RLP  
**06131-19240**

Telephone counselling  
0800 11 10 111  
0800 11 10 222

### Emergency call! Report:

Where is the emergency?

What has happened?

Who is calling?

Wait for further inquiries!



STADTVERWALTUNG  
*Andernach*

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Phone: +49 26 32 922 322

Mail: krisenmanagement@andernach.de  
[www.andernach.de](http://www.andernach.de)



## EMERGENCY CARE



### Consider your environment:

- Are there any special risks?
- Are there any neighbours who need help in an emergency?
- Is fire protection ensured?
- What escape routes are available?



### Supplies for 10 days in the household:

- water
- non-perishable food
- Candles, torch, batteries
- battery-operated radio
- first-aid kit
- camping stove



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**KR!SEN**  
MANAGEMENT

Informing the public

## 'Behaviour in crisis situations'



Dear citizens,  
emergency prevention affects us all.

This flyer gives you  
an overview of prevention and  
self-help in disaster situations:

How can you prepare for  
crisis situations and  
what precautions can be taken?

How are you warned in case of danger and  
how can you inform yourself?

How can you help yourself  
and help others?

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## HOW TO BEHAVE IN CASE OF DANGER?



### FIRST AID



Hand on heart, do you know  
how to save lives in an emergency?

You can find first aid courses  
at the aid organisations in the district.

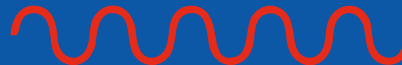
## HOW AM I WARNED?

- Sirens
- Announcements from  
fire brigade or police
- Warning app NINA, KATWARN
- Website of the city  
([www.andernach.de](http://www.andernach.de))



### SIREN SIGNALS:

#### WARNING:



Howling tone rising and falling, one minute

- Keep calm
- Go to building or flats
- Close doors and windows
- Information via the media
- Inform neighbours,  
provide assistance if necessary
- Emergency calls in case of  
danger only!

#### DEWARNING:



Continuous tone, one minute

- Danger over

## WHERE CAN I GET FURTHER HELP?

At crisis (e.g. power failure, flooding,  
emergency call failure) the fire stations  
will first movingpoints.

Get help, information and emergency call  
here:

**Locations of  
the fire brigade**

**Firestation  
Andernach**



### FURTHER INFORMATION:

Guide to emergency provision  
and correct action in emergency situations:



Checklist emergency provision

